



## TrueNet® System Warranty

- **Applications that run with maximum efficiency**
- **Global support from a company with staying power**
- **Professional local support to help minimise downtime**
- **Comprehensive warranties to cover all network designs**
- **No added warranty cost, simple to obtain**

There are many structured cabling warranties available on the market today but only the TrueNet® System Warranty provides you with all of this.

### Guaranteed

#### **Applications that run with maximum efficiency**

ADC KRONE understands that when you get down to the basics, you need your IT system to run smoothly and for the structured cabling system underpinning it to play its critical part. It was for this reason, that ADC KRONE was the first company to introduce the concept of a data throughput warranty for structured cabling systems. Not only does our TrueNet® System Warranty deliver an assurance that applications specified in the cabling standards will run on a TrueNet® system, but that the potential bit errors resulting from the structured cabling system will effectively be zero. When you specify a TrueNet® system, you do so in the confidence that the applications will work to their maximum efficiency.

#### **Global support from a company with staying power**

What good is a twenty-year warranty if the company that provides it to you may not be around to support you in the event of a claim? ADC KRONE is committed to being the leading provider of communications networks

solutions. This commitment, at the heart of ADC KRONE's strategy, and the track record of involvement in the structured cabling industry are themselves a guarantee of a company that will be around to support you in the future. With a presence in all of the world's key markets, ADC KRONE is also able to extend this warranty support to that most complex of IT infrastructure challenges, a global roll-out.

#### **Professional local support to help minimise downtime**

Network downtime is the enemy of all IT managers and it is critical that, when a problem threatens the network, the response is swift and professional. ADC KRONE products are market leaders in terms of their quality, helping to prevent problems before they happen and are further supported by the warranty. The TrueNet® Integrators who install the system are trained to the highest standards and will provide an immediate response. ADC KRONE's highly qualified technical experts, who provide levels of expertise and problem solving unparalleled in the industry, supplement this front line support. These are all part of the service guaranteed with the warranty.

TrueNet®  
System Warranty



#### **Technical Assistance:**

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## TrueNet® System Warranty

### Comprehensive set of warranties to cover all elements of the physical data path

The TrueNet® system warranty covers all of the relevant performance levels from Category 5e to Augmented Category 6. UTP, STP and FTP solutions are included, as are the fibre optic elements of a network. ADC KRONE believes that it's critical that all aspects of the system from the communications room to the desk and across campus are covered. With the TrueNet® system warranty there will be no element of the physical data path that comes without a warranted performance.

### No added cost – simple to obtain

There is very little time involved and no extra cost to obtain the TrueNet® System Warranty. Specifying a TrueNet® Solution and TrueNet® Integrators during the tender process is key. The TrueNet® Integrator will do the majority of the work completing the simple Warranty Registration Form and forwarding to ADC KRONE for processing. Following a thorough review of the test data and the application form, part of the quality assurance process, a certificate will be issued confirming that the installation is now covered by a TrueNet® System Warranty.

Channel	Duration	Application Assurance (up to)	Distance	Zero Bit Error
Category 6A / New Class E <sub>A</sub>	20 years	10 Gigabit Ethernet	100m	20 years
Category 6 / Class E	20 years	1 Gigabit Ethernet	100m	20 years
Category 5 / Class D	20 years	1 Gigabit Ethernet	100m	20 years
Fibre Backbone	Duration	Application Assurance (up to)	Distance	Zero Bit Error
OM3e	20 years	10 Gigabit Ethernet	550m	20 years
OM3	20 years	10 Gigabit Ethernet	300m	20 years
OM2	20 years	1 Gigabit Ethernet	500m	20 years
OM1	20 years	1 Gigabit Ethernet	300m	20 years
OS1	20 years	1/10 Gigabit Ethernet	2000m	20 years
Blown fibre*	Duration	Application Assurance (up to)	Distance	Zero Bit Error
OM3e	20 years	10 Gigabit Ethernet	550m	20 years
OM3	20 years	10 Gigabit Ethernet	300m	20 years
OM2	20 years	1 Gigabit Ethernet	500m	20 years
OM1	20 years	1 Gigabit Ethernet	300m	20 years
OS1	20 years	1/10 Gigabit Ethernet	2000m	20 years

\* Warranty on the EPFU (enhanced performance fibre unit) blown fibre bundle shall only apply provided that it is installed within a period of five years from the date of manufacture.

Power-over-Ethernet Midspan units - 1 year product warranty  
TrueNet® PLM Active hardware - 1 year product warranty



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